

# VXI Insurance Licensing

Delivering the best standards of protection

What sets insurance services apart is the quality of service provided by your company's frontliners. Licensed agents ensure that the buyer's best interests are prioritized, and that standards set by your organization are delivered to the policy holders.

Our dedicated licensing teams work with all 51 Divisions of Insurance (DOIs). We work to understand your business and embrace it as our own – integrating our expertise and solutions to improve your business outcomes.



25 years of experience and expertise



Experience securing licensing in all 50 states including the District of Columbia



Expert pre-licensing program with an 80% pass rate



2,000+ financial services agents throughout our ecosystem of talent



Top of the line licensing software relationships

## Our Partner Promise



### Supporting Seasonality Bursts

We're always ready with licensed staff through various sourcing strategies



### Delivering Ease of Effort

Our experienced teams have market-level expertise for regulatory compliance and administration



### Ensuring Proven Performance

Proven track record with well-known brands delivering the highest-quality standards.

We heavily invest in the insurance industry and the licensing practice to offer you the best solutions with dedicated teams to support your business.

### VXI'S Centralized Licensing Center of Excellence (COE)

#### Central Team

Dedicated licensing team work with all 51 DOIs.

#### Technology

VXI utilizes an industry leading technology to manage, track, and report all licensing, appointment, renewal and continuing education activities

#### Compliance

Ensure adherence to national, state and local regulatory compliance through administrative expertise.

#### Training

Partnership with industry training company ExamFX who are certified trainers focused on teaching P&C.

#### Perason View Idea

We partner with Pearson Vue, PSI and Prometric to become an authorized third party testing center.

# About VXI

At VXI, we believe that legendary CX is all about experiences made for and by people. Our over 20 years in business is built around enabling these journeys for our employees, our clients and their customers, while also harnessing innovations in tech to enhance human capacities. Today, we continue to work with like-minded organizations to bring transformative and human-centered experiences – all this made possible by over 40,000 CX and EX experts in North America, Asia, Europe and the Caribbean.

## Our Solutions

### Customer Service & Customer Care

Omni-channel engagement throughout your customer journey



**40,000+**  
CX & Care Experts  
in 7 countries



**43**  
CX and Technology  
Innovation centers

### Customer Experience (CX) Advisory

Consulting and business model transformation for legendary CX and EX



**300M+**  
Customer  
interactions per year



**PCI, SOC 2 Type II**  
Compliant, secure  
environment

### Insights & Automation

Data science and machine intelligence to elevate experiences



**20+**  
Language  
capabilities



**NMSDC**  
Minority-owned,  
certified company

### Training and Coaching

Enabling the best version of your brand ambassadors



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